



the
FREE
monthly for
homeless
people

the Pavement





Elena Zhagorova
Age at disappearance: 38

Elena has been missing from London since 21 May 2008.

If you think you can help the search please call or text Missing

People on 116000 or email 116000@missingpeople.or.uk.

Elena, we would love to hear from you. Call. Text. Anytime. Free. Confidential. 116000



Paul Fahy
Age at disappearance: 33

Paul has been missing from Liverpool since 18 February 2002.

If you think you can help the search please call or text Missing People on 116000 or email at 116000@missingpeople.org.uk

Paul, we would love to hear from you. Call. Text. Anytime. Free. Confidential. 116000



Merry Xmas!

It is December - and that means Christmas and New Year are on the cards. With them come well earned holidays for those working in what are for many of you, essential services. Yes - there are seasonal alternatives. But are they enough? Let us know. We take a publishing break ourselves in January, so see you in February next year. Stay warm, and stay safe.

Karin Goodwin

Editor

the Pavement

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Cover: Pavement Pete gets a Christmas style makeover in time for the cold snap.

Cartoon by Neil Bennett.

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Upfront: Xmas crisis?

A Christmas homeless event, that opens temporary shelters to provide support, services and friendship for people with nowhere to live at Christmas is set for a record number of homeless guests this year.

Crisis at Christmas involves a network of temporary day shelters for homeless people and will run this year from December 23-30.

It is understood that there will be up to ten shelters in London this year, including one for women, another aimed at people coping with alcohol addiction and a rough sleeper's shelter.

Newcastle's Crisis Skylight Centre will also open its doors from 8am – 8pm on Dec 25 and 26 and for the first time, Crisis at Christmas is coming to Scotland. Edinburgh's Crisis Skylight Centre will invite 50 guests to its celebrations, though they must be nominated by a support worker.

In London organisers say the shelters are all about offering a bit of Christmas pampering for homeless guests.

An army of volunteers offer a range of services, including a medical centre for health advice, dentists, legal and housing advice.

Homeless guests can get a haircut, a pedicure and a massage

at the centres. And there are films, arts and crafts and live music.

However some believe more should be done to provide services for homeless people at Christmas. The Crisis at Christmas service is available for just seven days, and closes four days before some services re-open after the holiday.

Many complain that Winter and Nightshelters, as well as soup runs and other drop-ins, also take a break which means support options are very limited.

A small number of Christmas shelters run across the country to deal with this gap in services such as the Quaker's Christmas Shelter in London and the Birmingham Christmas Shelter in the West Midlands. Charities such as the London Mobile Christmas Service also try to fill the gap.

Savvas Panas, CEO of the Pillion Trust, said there was often a gap in provision between when Crisis at Christmas finished and the re-opening of all the shelters across the city.

"It is a huge amount of displacement for people," he added. "It's not just shelters that are closed. It's also Homeless Person's Units, housing services, addiction services and when your outreach worker is no holiday you're care plan doesn't follow you.

"It's a time when people don't have choices."

Staff

• Find out more about Crisis at Christmas: crisis.org.uk/

UK News

Perfect twitter tent storm

Two homeless men became a Twitter sensation last month when they advertised their job hunt via Twitter, with the help of a kind passerby.

Ken Jones, 44, and Ron Rogers, 40, were living in a leaky tent near the Hilton Hotel in Cardiff, after seasonal work dried up leaving with them with no money for a roof over their heads.

They made posters that asked 'Have you any work for me?' and stood with them in the centre of town promising cheap demolition, recycling and security work.

The pair unwittingly hit the social media sphere when Ani Saunders posted a photo of Ron and his sign on Twitter. Within an hour it had been retweeted over 250 times, 700 within a couple of hours and nearly 2700 to date.

Ani, who's 29 and an artist, told *The Pave ment*: "It's so terribly common to see people living on the streets these days. It certainly seems to be an increasing problem. It's baffling to see how many people are failed by the system, mind blowing really."

Ani says she hoped to "increase awareness of Ron and Ken's current situation and also increase their chances of employment."



Ken Jones appeal took twitter by storm

"It seemed that people really wanted to help them find a job, it was very heart-warming to see such a positive reaction."

But a 2005 report by St Mungo's highlighted the unique problems homeless people face when seeking work.

Two thirds of the 100 homeless people they asked said that agencies and employers wouldn't give them a chance. They said expenses like work clothes and equipment were unaffordable. Half also said that not having a mailing address was a barrier too.

Ken agrees. He told us: "Someone wanted me to hand out flyers in a suit – but I live in a tent!"

Only about two percent of homeless people are in full time employment, according to a report by Crisis with 12 percent working part time and 13 percent volunteering.

But current data from the Office



for National Statistics shows the number of unemployed fell by 48,000 between July and September this year. The unemployment rate dropped to 7.6 percent - its lowest in over three years.

At the same time the figures for longterm youth unemployment have quadrupled in the last decade.

The government's £5 billion Work Programme, which was launched in 2011 with the aim of getting more people into employment, has been found lacking by a committee of MP's.

They say it isn't helping the long term unemployed, including homeless people.

Labour MP Dame Anne Begg explains: "The work programme has proved much less successful to date in addressing the problems faced by people with disabilities, homeless people, and those with a history of drug or alcohol abuse.

"The government must do more to ensure that the work programme provides effective support for all jobseekers."

Jacqui McCluskey, the director of policy and communications at Homeless Link, said: "Most people who have experienced homelessness want to work but often face the most severe barriers. The Work Programme was created to help break down these barriers, yet our research suggests that it is failing." *Jane Evans*

Visible community

We Are Visible (WAV) is a new social network, launched last month by Mark Hovath, founder of Invisible People TV, who created online videos of homeless people to allow their voices to be heard.

So what's WAV all about?

We Are Visible [wearevisible.com] is private peer network for rough sleepers and homeless community to help each other through discussion forums, social media, and peer to peer support.

How did it all begin?

A few years back I started to interact with homeless people online over social media like Twitter and Facebook. Soon I was making friends with homeless people all over U.S. and Canada along with those sleeping rough in the UK and Australia. Homeless people using the network started reaching out to other homeless people offering peer support.

And then?

The community started to grow, but it became clear people didn't feel comfortable sharing about life in a hostel or on the streets while connected to all their family and friends, who are also on Facebook. The solution was to build a place for just us - a place where we can talk about anything and everything related to the challenges of facing homelessness and sleeping rough. See you online.

Find out more: wearevisible.com

Begbie hits the streets

The author of 'Trainspotting', the novel and film set in drug-addled Edinburgh in the late 80s, is revisiting the life of lead character Begbie in a new short story to be published in the Big Issue and other street papers around the world this Christmas.

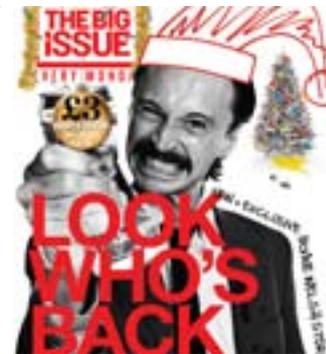
Irvine Welsh shot to fame after the publication of Trainspotting in 1993 and the release of the film three years later, starring Robert Carlyle as Begbie. Welsh has since gone on to further success with novels such as Filth, which was this year made into a film that is currently in cinemas across the UK.

The new story, called 'He Ain't Lager', centres on Begbie visiting his family, including his homeless brother, Joe, at Christmas after being released from prison.

Welsh said: "I'm not sure where this [story] came from. I never really know. I just think the character has to be full of surprises and I quite like this little twist in [Begbie's] life."

He revealed that the infamous violent hardman has been rehabilitated through art, and fallen in love. Welsh said there were more revelations about Begbie in his new story and urged people to buy The Big Issue.

Though Welsh now lives in Chicago, he wrote Trainspotting while working in the housing department of Edinburgh council. He has written the new Begbie story



Irvine Welsh's infamous hard man is back

in support of the International Network of Street Papers (INSP), a charity based in Glasgow, Scotland, that supports The Big Issue and 121 other street papers in 40 countries.

Welsh admits that he himself is "not disadvantaged in the current housing market, but privileged by it", and laments that homelessness issues - "ubiquitous across the western world" - are "a product of the weak priorities our political leadership has set."

Paul McNamee, editor of The Big Issue, says he hopes the story will have people "queuing at their local Big Issue vendor".

Maree Aldam, who heads up the INSP charity, said "interviews and writing by famous names give our network of homeless vendors a big sales boost."

Tom Bowker



In focus

TB is still alive and kicking. So it's just as well the Find & Treat service is too, says Carinya Sharples.

"We still sadly find too many people who are coughing up blood, who've lost so much weight, with 'I've got TB' written all over them – but no one's spotted it," says Alistair Story, Clinical Lead of London-based TB screening service Find & Treat.

And that's why awareness raising is a key feature of the Find & Treat service, a specialist outreach team that visits homeless hostels, soup runs or wherever else it is needed to screen people for active TB with the help of a Mobile X-ray Unit (MXU).

Every year, the dedicated Find & Treat team screens almost 10,000 people in London. About one percent are found to have TB lesions that indicate active TB.

That's a lot of screening. And what's more it's been on the go for close to a decade, so it's no surprise that the Find & Treat MXU is now on its last legs. The day The Pavement went to see the van in action, its generator had failed – meaning that day's screenings had to be cancelled.

Funding for the service has long been an issue – though the will is there, often the commitment past

the next three or five years funding stream has not been clear. Questions were recently asked in Parliament about the future of the creaky old unit, and its need for renewal.

So for the team, the news that they are now to get a long-awaited replacement unit in approximately nine months – funded by University College London Hospitals, which hosts Find & Treat at the Hospital For Tropical Diseases – is significant.

Once known as consumption, TB may have declined among the general UK population, but among the marginalised it's on the rise – with close to 3,500 new cases (that's 42 per 100,000) every year in London, making it the TB capital of Europe.

"If you look at homelessness you've got the perfect storm," explains Dr Story. The immune systems can be weakened as a result of lifestyle – addiction, poor diet, and other health issues are all factors. On top of that poor or crowded conditions increase the risk of infection.

"The challenge for us is that the classic symptoms of TB – a cough, weight loss, night sweats and a general feeling of tiredness – are perfectly masked by other factors around being malnourished, being cold, being on the street," he explains.

One way Find & Treat raises awareness of the symptoms of TB is through peer advocates: former service users who, with training



The Mobile X-Ray Unit is on its last legs

from Groundswell, give talks and share their personal experiences.

Erland, a peer advocate, had to undergo eight to nine months of treatment. "It was difficult," he says, "but I'm glad I stuck with it – I don't want to go through that again." Now he goes in hostels and encourages people to come on board the Find & Treat MXU. It takes just 60 seconds, he says.

Through its outreach model, Find & Treat aims to fill the gap not met by traditional, building-based TB services in London.

"No disrespect to any of them," says Dr Story, "but some of them are on the 18th floor of a hospital, they work very fixed hours, it's a very appointments-based system, you've got to have all your ID and documentation with you."

And that doesn't always suit people on the streets, some of whom may distrust the NHS anyway.

Oz, another of the peer advocates, remembers visiting his GP many times complaining of night sweats and other symptoms, but despite having countless blood tests was not screened for TB.

It was only when he saw a Find & Treat leaflet at the No Second Night Out hub that he had a breakthrough. Oz had mixed emotions when his tests came back positive: "I was angry but at some point I was relieved too because finally I know what's wrong with me and why I was losing weight."

Treatment for TB usually lasts a minimum of six months and its important it runs its course. To make sure each service user takes their tablets every day, Find & Treat offers support, sometimes training key-workers to help or even asking people to send a smartphone video of themselves taking their medication.

It's important to look at the whole picture to ensure recovery. The Find & Treat team includes social workers, drug and alcohol specialists and mental health workers as well as clinical staff. It's even set up its own speciality TB hotel: the St John of God hospitalier.

And the service has ambitious plans in the pipeline. Soon it hopes to offer instant tests for latent TB, HIV, Hepatitis B and Hepatitis C alongside the screening



for active TB. Discussions with Public Health England on his are “quite advanced” says Dr Story.

But they need all the support they can get if it’s going to happen – and funding needs to be secure. Spend now, save later is Find and Treat’s argument, one backed up by two independent evaluations (by the Health Protection Agency and NICE), which both found the service to be very cost-effective and even cost saving.

“The politicians are talking about TB as an issue that can be solved by closing the border,” says Dr Story, “that’s wrong [according to Public Health England’s 2012 TB Annual Review for London, only 14 percent of TB cases were recent entrants to the UK]. We solve TB by controlling it here in London – it’s in all our interests that we do so because we share the same air.”

www.findandtreat.com

TB Facts

(from the World Health Organisation)

- In 2012 8.6 million people across the world fell ill with TB
- TB is the leading killer of people living with HIV
- A total of 1.3 million people died from TB in 2012
- About 56 million TB patients have been successfully treated since 1995 worldwide

Figures falling in Scotland

Homeless figures, released one year on from the Homelessness target set by the Scottish Government to ensure everyone assessed as unintentionally homeless had a legal right to settled accommodation, show an 11 percent drop in the number of people seeking help.

Just 9, 474 people applied for assistance from homelessness services in the past year, according to the statistics.

The numbers, released last month also show that the number of people made homeless or threatened with homelessness fell by a 10th to 7, 649.

In England, charity Crisis said the fall was very encouraging and that Westminster should take note.

However Scottish charities warned that welfare cuts, including sanctions and the bedroom tax are likely to drive figures back up.

Shelter Scotland warned against complacency.

Robert Aldridge, Chief Executive of the Scottish Council for Single Homeless said that there was a shortage of housing, particularly of single bed flats, in Scotland.

“The homelessness target has had a positive impact,” he added. “But the key problem remains that the main demand comes from single people and there is not the accommodation to suit that demand.”

Staff

Second night out roll out

Thirty homelessness projects across England have received a total of £3.5m in funding as part of the government’s attempt to prevent rough sleeping and get individuals off the street through the No Second Night Out (NSNO) strategy.

The scheme, which is controversial, is being progressively rolled out across England.

It will help fund a range of services for some of the 2,300 people estimated to be sleeping rough on any one night in England.

The NSNO approach uses street workers to identify and engage with rough sleepers and ensure they do not spend a second night on the streets.

However critics say that it fails to help those who have been seen by NSNO staff before as this makes them ineligible for future help.

They say that its one-size-fits-all approach also struggles to deal with those who do not want to be housed in a hostel setting - to avoid drug taking for example - or be sent back to their home region.

The grants – of between £50,000 and £150,000 - come from the £20m Homelessness Transition Fund administered by Homeless Link and funded by the Department for Communities and Local Government.

Despite this funding, rough sleeping counts have continued to rise. From April 2013 to March

2013, almost 6,500 people were sleeping on the street, a rise of 13 percent from the previous year.

Three-quarters of these people slept out only once. About 2,800 them were, significantly less than half, found accommodation or went back to their home areas through No Second Night Out programmes.

Sharon Allen, the chair of the panel which granted the new funding, said: “We know how damaging spending a night on the streets is to an individual’s wellbeing. The grants we have awarded so far have helped thousands of people to escape homelessness and move towards independence.

“The 30 projects chosen for this final round will continue this good work and ensure that individuals who find themselves without a home can be supported to get their lives back on track.”

The new funding comes at the end of the first year that the StreetLink phone line has been in operation. This service allows members of the public to call a hotline to notify charities of people who they see sleeping rough, so that they can be targeted by local homelessness projects within the No Second Night Out scheme.

Katharine Hibbert

•Rough sleepers can also use StreetLink to request an outreach worker themselves: call 0300 500 0914 or visit streetlink.org.uk.



News-in-brief



News-in-brief from the UK and across the world

Dream job leads to award

A woman who was homeless for seven years from the age of 17 has revealed how she changed her life by starting a social enterprise that has now led to her being nominated for a Prince's Trust award.

Christine Robinson, 30, lived in hostels and had to take her A levels twice after she left home because she was no longer able to live with her mother.

When she finally moved into permanent accommodation, she struggled to find work — despite getting a degree in psychology — and felt hopeless.

But after attending Enterprise, a Prince's Trust programme, she fulfilled her dream of starting a business by using her experiences to help disadvantaged young people into work.

"There were moments when I did lose hope," she told the Evening Standard last month.

"But I always had an underlying desire to be better than my circumstances. I thought this cannot be it, I have to make the most of my life."
Staff

Court date for soup kitchen

A soup kitchen, which was evicted from a site it has held in a town centre car park in Walthamstow for more than 20 years, has been given a court date to appeal the decision.

The Christian Kitchen, which features in Ken Loach's recent film 'The Spirit of '45', was asked to move by Walthamstow Council earlier in the year following claims of anti-social behaviour.

The council has proposed a new site next to the main entrance to the Holiday Inn, however the charity believes this location is unsuitable. The hotel owners have also objected to plans.

The case will now go to the High Court on February 24, where a judicial review to decide if the council has acted unlawfully will be heard.

Organisers from the Christian Kitchen said they had been 'overwhelmed' by local support in recent months.

At its recent AGM, the charity also revealed plans for indoor space and assessment beds, allowing them to do more than 'feed the hungry'.
Staff

Dublin rough sleeper rise

New figures show the number of people sleeping rough in Dublin has trebled since last year, reports the Irish Times.

The draft Homeless Action Plan for Dublin 2014 to 2016, indicates that a total of 305 individual people were "bedded down" in the city in the first half of this year, as compared with 97 in the first six months of 2012 — an increase of 208 per cent.

The latest "rough-sleeper count", conducted by the Dublin Region Homeless Executive at the beginning of November, is expected to show another steep increase in the number of people sleeping rough.

According to documents seen by the Irish newspaper, one third of the 2,886 individuals using emergency homelessness services in the first six months of this year were accessing services for the first time.
Staff

Homeless exploited in clean-up

Japanese Yakuza gangsters are exploiting homeless men by drafting them in to clean up the Fukushima nuclear plant, which went into melt down following damage in the tsunami in 2011.

According to Russia's RT, the homeless men have been provided by the gangsters because the Tokyo Electric Power Company which operates the plant has not

been able to recruit workers to dismantle the hazardous plant.

One worker who didn't want to be identified told the Russian television network: "We were given no insurance for health risks, no radiation meters even. We were treated like nothing, like disposable people — they promised things and then kicked us out when we received a large radiation dose."
Staff

State support for homeless

New York state's highest court has rejected plans by New York City's mayor which would have meant all single adults had to prove they had nowhere else to go before entering a homeless shelter.

The Court of Appeals sided with lower courts, saying Mayor Michael Bloomberg's administration failed to follow procedure and hold a hearing on the policy.

Under the requirement, single adults seeking a bed would have had to provide details on their recent history and finances.

The City Council filed a lawsuit against the policy in 2011, saying it would keep thousands of homeless people on the streets.

Charities claim New York has not had such an issue with homelessness since the Great Depression.
Staff

Campaign

Rebecca Wearn says so much more needs to be done to make Welfare Fair

This Autumn The Pavement has focused its attention on welfare. The changes to the way people in Britain receive financial support from the Government has undergone a huge change this year – from the introduction of Universal Credit, cracking down on disability benefits and of course benefit sanctions.

And it's those sanctions that have been the most shocking.

According to statistics released by the Department of Work and Pensions last month, 580,000 sanctions were imposed on people claiming benefits between October 2012 and June 2013.

Of these over 52,000 people were given a 'high' sanction, which means they lose their benefits for 13 weeks the first time they are sanctioned. If they fail to comply for a second time this increases to 26 weeks, and then 156 for subsequent transgressions of the departments rules.

The department claimed over a third of all those sanctioned had failed to 'actively seek employment', and a further 30 percent had not taken part in the Work Programme. Others had not turn up for interviews.

Figures obtained by Crisis show that almost half were jobseekers who lost income support for at least a month.

This money is a financial lifeline for many – and when it's cut off, even temporarily, people are hit hard.

When this situation continues for weeks and even months situations become desperate, and horror stories of payday loans taken just for survival are commonplace.

Aside from mounting debts or struggling to get food or shelter, it can put enormous emotional stress on a person when their life is most fragile.

Worse still – unfortunately not that surprising for the Pavement - Crisis found evidence that the sanctions are often imposed in error. So the suffering caused is not only cruel, but also unjust.

At The Pavement we've been campaigning to find out your views on the changes. In November we contacted scores of shelters and homeless charities up and down Great Britain – from Scotland to the South Coast. We found widespread concern about how sanctions were hitting service users.

In Scotland, the Glasgow Homelessness Network has set up a Welfare Reform Working Group to monitor how policy changes are affecting them. Development

Worker Johanna Speirs told us that sanctions were increasing and she had been moved to publish a



survey to ascertain the impact it is having in Glasgow. GHN hope to publish those findings in the new year – and we'll bring those to you, along with any other results.

Another centre carefully monitoring sanctions is The Booth Centre in Manchester Cathedral, where Director Amanda Croome recorded a 24 percent increase in the number of people facing benefit sanctions in the last 12 months.

The Booth Centre helps around 170 people every week, far more this year than last, and is already under pressure. But Amanda explained that the sanctions take up large amounts of staff time that would otherwise be better spent giving direct help to their centre users.

"Its effecting our ability to get people into accommodation assume hostels wont take people who have been sanctioned," she added.

At the other end of the country, Mike Taylor, who runs The Harwell Centre in Plymouth, Devon, said an increase in the use of sanctions had led to more people relying on Food Banks in the area.

We remained concerned about benefit changes - The Pavement will continue to document any stories you have about the impact sanctions have. Our campaign – Make Welfare Fair – has over three months only highlighted how much more needs to be done.

Have you been sanctioned? Tell us: rebecca@thepavement.org.uk



Sandy Davidson Age at disappearance: 4

Sandy has been missing from Irvine since 23 April 1976.

The picture on the right (2nd picture) has been age progressed to give an indication of what Sandy may look like now.

If you think you can help the search please call or text Missing People on 116000 or email at 116000@missingpeople.org.uk.

Sandy, we would love to hear from you. Call. Text. Anytime. Free. Confidential. 116000



If you know a service that isn't listed here, get them to submit their service @ our website:

www.thepavement.org.uk



Or email corrections to thelist@thepavement.org.uk

KEY TO ALL SERVICES

A	Alcohol workers
AC	Art classes
AD	Advocacy
AH	Accommodation/housing advice
B	Barber
BA	Benefits advice
BE	Bedding available
BS	Bathroom/showers
C	Counselling
CA	Careers advice
CL	Clothing store
D	Drugs workers
DA	Debt advice
DT	Dentist
EF	Ex-forces
EO	Ex-offenders
ET	Education and training
F	Food
FF	Free food
FC	Foot care
IT	Internet access
L	Laundry
LA	Legal advice
LF	Leisure facilities
LS	Luggage storage
MD	Music/drama
MH	Mental health
MS	Medical/health services
NE	Needle exchange
OL	Outreach worker links
OW	Outreach workers
SH	Sexual health advice
TS	Tenancy support

Email changes and suggestions to: thelist@thepavement.org.uk
Or write to our address on page 3

Updated: 29 Sep 13

the List

ADVICE SERVICES

THE ACCESS POINT

17-23 Leith Street, EH1 3AT
0131 529 7438
Services for people 16 years or over who do not have care of children
Mon, Wed, Thu: 9am–5pm; Tue 10am–5pm; Fri: 9am–4pm (drop-in services only):
Mon–Thu: 1.30–4pm; Fri: 1.30–3pm
Emergency assistance outwith office hours phone **0800 731 6969**

ADVOCARD

332 Leith Walk, EH6 5BR
0131 554 5307
www.advocard.org.uk
Mon – Fri: 10am – 4pm,
MH

CITY OF EDINBURGH COUNCIL – HOUSING OPTIONS TEAM

1 Cockburn St, EH1 1BJ
0131 529 7584 / 7368
Mon, Wed, Thurs 8.30am - 5pm; Tues 10am - 5pm; Fri 8.30am - 3.40pm
Advice and information on housing options for homeless people, including assessment of priority need for housing.
Out-of-hours emergencies phone **0800 032 5968**,
AH

EDINBURGH CYRENIANS

57 Albion Rd, EH7 5QY
0131 475 2556

Mon - Fri 10am - 4pm
Advice, information and support for people who are homeless or threatened with homelessness
AH, ET

GENR8 ACTION FOR CHILDREN (16-24)

Westwood Business Centre, 69 Aberdalgie Road, G34 9HJ
0141 771 6161
Mon-Fri: 9am-5pm
Advice and support for 16-24 year olds seeking accommodation
AD, AH, BA, C, DA, TS

GLASGOW SHELTER ADVICE SERVICE

First Floor Suite 2, Breckenridge House, 274 Sauchiehall Street
0808 800 4444
Mon-Fri: 9am-5pm
Emergency surgery at office Thu 2-4pm, at all other times call the helpline above
AD, AH, C

GLASGOW CITY COUNCIL

For anyone who is homeless, threatened with homelessness, or in need of advice about homelessness issues. Staff will be pleased to discuss your circumstances with you in a private interview room and provide advice on what can be done next to help you
www.glasgow.gov.uk
AH, BA, C, DA, TS

GLASGOW CITY COUNCIL HOMELESS PERSON'S TEAM

Hamish Allan Centre, 180 Centre Street, G5 8EE
0141 287 1800
Mon-Thu: 8.45am–4.45pm; Fri: 8.45am–



BENEFITS AGENCY
over the page

3.55pm
AH, BA, C, DA, TS

GLASGOW SHELTER ADVICE SERVICE

0808 800 4444
Mon-Fri: 9am-5pm

HOMELESS OUTREACH PROJECT

65/5 Niddrie Mains Terrace, EH16 4NX
0131 661 7137
Mon - Fri: 9.30am - 5pm
Outreach service for homeless people experiencing difficulties with their mental health and/or addictions.
A, AD, AH, BA, C, CA, D, ET, MH, OW, SH, TS

STREETWORK UK - CRISIS CENTRE

22 Holyrood Road, Edinburgh
0131 557 6055
Free phone **0808 178 2323**
24/7 crisis centre for people in housing crisis or at risk of sleeping rough. Includes outreach service / needle exchange.
A, AD, AH, BA, BS, CA, CL, D, DA, ET, FF, IT, L, LS, MH, NE, OL, OW, SH
www.streetwork.org.uk

STREETWORK UK - OUT OF THE COLD

2 New Street, Edinburgh
0131 556 9756
Working with people over 50 years who are or have been homeless / housing crisis
AD, AH, BA, DA, LA, OL, OW, TS

STREETWORK UK - WOMENS SERVICES

4 Bellevue Street, Edinburgh
0131 467 2023
Mon, Tue & Thu: 1–4pm
Drop in for women
AC, AD, BA, CA, CL, DA, ET, LA, OL, OW, SH, TS

ANIMALS / PETS

PDSA PETAID HOSPITAL EDINBURGH

2B Hutchison Crossway, Gorgie, Edinburgh, EH14 1RR

Mon-Fri: 9am-5pm; **0800 731 2502** (advice line)
0131 443 6178 (call ahead for eligibility)

PDSA PETAID HOSPITAL GLASGOW

1 Shamrock Street, Glasgow, G4 9JZ

Mon-Fri: 9am-5pm; **0800 731 2502** (advice line)
0141 332 6944 (call ahead for eligibility)

PDSA PETAID HOSPITAL GLASGOW (EAST)

Muiryfauld Drive, Tollcross, Glasgow, G31 5RT

Mon-Fri: 9am-5pm; **0800 731 2502** (advice line)
0141 763 0800 (call ahead for eligibility)

Search for more at www.pdsa.org.uk

ARTS

CRISIS SKYLIGHT EDINBURGH

Crichton House, 4 Crichton's Close, EH11 1UF **0131 209 7700** or edinburgh@crisis.org.uk

Running at various locations – call for details www.crisis.org.uk
AC, ET, IT, MD



BENEFITS AGENCY

JOBCENTRE PLUS

To make a claim
0800 055 6688
For queries about existing claims for Income Support, Jobseekers Allowance or Incapacity Benefit
0845 377 6001

For Social Fund enquiries
0845 608 8661
For the Pensions Service
0845 606 0265

BME/REFUGEE

If you can't find it here, it'll be on our website – www.thepavement.org.uk

DAY CENTRES AND DROP-INS

BARONY CONTACT POINT

101 High Riggs, EH3 9RP
0871 700 7777
Mon: 6.30–9pm; Tue: 10.30am–4pm; Thu: 3.30–7.30pm; Fri: 11am–2pm (women only); Sun: 11am–4pm
C, MH

BETHANY CHRISTIAN TRUST

Leith Acorn Centre YMCA, Junction Place, EH6 5JA
Tue: 12.30–2.30pm (women only drop in);
Thu: 1–3pm (men only drop in)
FF

COWGATE DAY CENTRE

see Streetwork Crisis Centre

CROSSREACH – CHURCH OF SCOTLAND SOCIAL CARE COUNCIL

Charis House, 47 Milton Road East, Edinburgh, EH15 2SR
0131 657 2000
Mon–Thu: 8.45am–4.45pm; Fri: 8.45am–3.45pm
www.crossreach.org.uk

FOUR SQUARE

67a Logie Green Road, Canonmills, EH7 4HF
0131 557 7930
www.foursquare.org.uk
AH, ET, TS

GLASGOW CITY MISSION – THE SHIELING

20 Crimea Street, Glasgow, G2 8PW
0141 221 2630
Mon, Tues, Wed & Fri: 10am–4pm (drop in);
Thur: 1–5pm; Mon, Tues, Wed & Fri: 6.30–11pm
www.glasgowcitymission.com
AC, AD, AH, B, BE, BS, C, CL, ET, FF, IT, LA, MD, MS, OW
www.glasgowcitymission.com

LODGING HOUSE MISSION

35 East Campbell St, G1 5DT
0141 552 0285
Mon–Fri: 8am–2pm; Sun: 4–6.30pm
AC, AD, AH, BA, C, CA, DA, ET, F, FC, IT, LA, MD, TS
www.lhm-glasgow.org.uk

THE MARIE TRUST

32 Midland Street, G1 4PR
0141 221 0169 (option 2)
Mon–Fri: 10–11.30am; 12.30–4pm; (Thu closes 3pm)
Drop-in advice and support, non-profit making cafe, positive activity, learning and outreach for people affected by homelessness and poverty
AC, AD, AH, BA, BS, CA, CL, ET, F, FC, IT, L, OL

SALVATION ARMY – THE LAURIESTON CENTRE

39 South Portland Street, G5 9JL
0141 429 6533
A, AH, BA, C, DA, ET, FF, F, IT, LF, MS, SH, TS

THE WAYSIDE CLUB CENTRE

32 Midland Street, G1 4PR
0141 221 0169 (option 1)
Every evening (including weekends and public holidays): from 7.30 pm; Sat: 1–4pm
AD, AH, BS, CL, FF

DOMESTIC VIOLENCE

DOMESTIC VIOLENCE HELPLINE
0808 2000 247

EDINBURGH WOMEN'S AID

4 Cheyne Street, Edinburgh, EH4 1JB
0131 315 8110
Mon: 1–3pm; Tues, Wed & Fri: 10am–3pm;
Thur: 10am–7pm; Sat: 10am–1pm
Information, support and refuge for women, and accompanying children, fleeing domestic abuse
AD, AH, C, OL

KEY

<i>A</i> Alcohol workers	<i>B</i> Barber	<i>CA</i> Careers advice	<i>EF</i> Ex-forces
<i>AC</i> Art classes	<i>BA</i> Benefits advice	<i>CL</i> Clothing store	<i>EO</i> Ex-offenders
<i>AD</i> Advocacy	<i>BE</i> Bedding available	<i>D</i> Drugs workers	<i>ET</i> Education/training
<i>AH</i> Accommodation/housing advice	<i>BS</i> Bathroom/showers	<i>DA</i> Debt advice	<i>F</i> Food
	<i>C</i> Counselling	<i>DT</i> Dentist	<i>FF</i> Free food

<i>FC</i> Foot care	<i>LS</i> Luggage storage
<i>IT</i> Internet access	<i>MD</i> Music/drama
<i>L</i> Laundry	<i>MH</i> Mental health
<i>LA</i> Legal advice	<i>MS</i> Medical/health services
<i>LF</i> Leisure facilities	

<i>NE</i> Needle exchange
<i>OL</i> Outreach worker links
<i>OW</i> Outreach workers
<i>SH</i> Sexual health
<i>TS</i> Tenancy support



DRUGS / ALCOHOL

DRINKLINE SCOTLAND

Freepost, PO Box 4000, G3 8XX
0800 7314 314

Advice and info for people with alcohol problems or anyone concerned about alcohol misuse

A, C

ALCOHOL FOCUS SCOTLAND

166 Buchanan St, Glasgow **0141 572 6700**

Call-in, phone or email: Mon - Thurs: 9am - 5pm; Fri: 9am - 4:30pm

A, C, ET

BREAKTHROUGH

James Duncan House, 331 Bell Street, G4 0TJ

0141 552 9287

A joint health and social work project offering services to people with drug and alcohol problems. It also incorporates methadone prescribing.

A, C, D, MS, NE

CASTLE PROJECT

2 Craigmillar Castle Road, EH16 4BX

0131 661 5294

Mon - Thurs: 9am - 4.30pm; Fri: 9am - 4pm

D, NE, OL, OW, SH

www.castleproject.org.uk

COCAINE ANONYMOUS SCOTLAND

0141 959 6363

Helpline offering help and support to those with or recovering from an addiction. Also offer meetings and literature on addictions

www.cascotland.org.uk

A, AD, C, D

DRUG CRISIS CENTRE

The West Street Centre, 123 West Street, G5 8BA

0141 420 6969

24hr service offering information and advice to those who abuse drugs. Also residential drug rehab program. Family support unit operates on this site.

www.turningpointscotland.com

D, NE

FRANK

Free 24-hr drug helpline
0800 776 600

GLASGOW COUNCIL ON ALCOHOL

7th Floor, Newton House, 457 Sauchiehall Street, G2 3LG

0141 353 1800

Mon - Fri: 9am - 9pm

Offers help and support to anyone experiencing problems related to alcohol consumption.

www.thegca.org.uk

A, AD, AH, BA, DA, ET, LA, OW, TS

GLASGOW COUNCIL ON ALCOHOL (COMMUNITY ALCOHOL SUPPORT SERVICE)

26 Orr Street, G40 2AR

0141 554 5368

Mon - Fri: 8.45am - 4.45pm

Supports people who are homeless or at risk of being homeless as a result of alcohol misuse.

www.thegca.org.uk

A, AD, AH, BA, DA, ET, LA, OW, TS

EASTERN EUROPEANS

BARKA UK

Supporting Central and Eastern European migrants in the UK who are facing severe social and economic difficulties

0800 171 2926 (helpline)

www.barkauk.org

ELDERLEY PEOPLE

If you can't find it here, it'll be on our website – www.thepavement.org.uk

EX-FORCES

AWOL?

Call the 'reclaim your life' scheme from SSAFA **01380 738137 9** – 10am Monday to Friday (answering machine for call back outside these times)

→
HEALTH /
MEDICAL
over the page

ROYAL BRITISH LEGION

08457 725 725

Ring the Legionline to see how they can help ex-servicemen and women

VETERANS UK

0800 169 2277

Free help and advice for veterans and access to dedicated one-to-one welfare service.

www.veterans-uk.info

WHITEFOORD HOUSE

53 Canongate, Edinburgh, EH8 8BS

0131 556 6827, Ring first

Mon - Fri: 7am - 5pm

Accommodation for homeless ex-service men and women, including ex-merchant mariners. Can accept married couples

EX-OFFENDERS

If you can't find it here, it'll be on our website – www.thepavement.org.uk

FOOD / SOUP RUNS

BALVICAR STREET

Glasgow, G42 8QU

Thurs: 7 - 9pm

BARONY CONTACT POINT

101 High Riggs, Edinburgh, EH3 9RP

0871 700 7777 / 0131 622 1867

Tue: 10.30am - 4pm; Thur: 10am - 1pm,

KEY

A Alcohol workers
AC Art classes
AD Advocacy
AH Accommodation/
housing advice
C Counselling

B Barber
BA Benefits advice
BE Bedding available
BS Bathroom/showers
C Counselling

CA Careers advice
CL Clothing store
D Drugs workers
DA Debt advice
DT Dentist

EF Ex-forces
EO Ex-offenders
ET Education/training
F Food
FF Free food

FC Foot care
IT Internet access
L Laundry
LA Legal advice
LF Leisure facilities

LS Luggage storage
MD Music/drama
MH Mental health
MS Medical/health
services

NE Needle exchange
OL Outreach worker links
OW Outreach workers
SH Sexual health
TS Tenancy support

→
LGBT

CADOGAN STREET

Glasgow G2 7AB

Runs at these times:

Sun: 9 - 10pm; Mon: 7.30 - 9pm; Tues: 8.45pm - 12.30am; Wed: 9 - 10pm; Fri: 8 - 9pm

CARE VAN

Bethany Christian Trust's soup run in Edinburgh city centre. 364 evenings a year

CARRUBBER'S CHRISTIAN CENTRE

65 High Street, Edinburgh, EH1 1SR

0131 556 2626

Sun: 8.30- 9.30am

GRASSMARKET MISSION

79/3 Grassmarket, Edinburgh, EH1 2HJ

0131 225 3626

Mon: 7 - 9pm; Tues: 6 - 7pm; Wed: 1 - 4pm; Fri: 1 - 4pm, Sat 9 - 10.30pm

AC, FF

JERICHO HOUSE

53 Lothian Street, Edinburgh, EH1 1HB

0131 225 8230

Sun: 10am - 2pm; Weds and Thurs: 6 - 7.30pm

CL, FF

KAGYU SAMYE DZONG

The Tibetan Buddhist Centre

7 Ashley Street, Glasgow, G3 6DR

0141 332 9950

LITTLE SISTERS OF THE POOR

43 Gilmore Place, Edinburgh, EH3 9NG

0131 229 5672

Every day 1 - 2pm and 6 - 7pm

KEY

A Alcohol workers
AC Art classes
AD Advocacy
AH Accommodation/
housing advice

B Barber
BA Benefits advice
BE Bedding available
BS Bathroom/showers
C Counselling

CA Careers advice
CL Clothing store
D Drugs workers
DA Debt advice
DT Dentist

EF Ex-forces
EO Ex-offenders
ET Education/training
F Food
FF Free food

MISSIONARIES OF CHARITY

18 Hopetoun Crescent, Edinburgh, EH7 4AY

0131 557 8219

Every day except Thur: 3.45 - 4.30pm

QUEEN'S PARK PARISH CHURCH

170 Queen's Drive, Glasgow, G42 8QZ

Tue: 12noon-2pm (low cost meal); Thu: 10am-12pm (low cost tea/coffee); Sun: 5-6pm (free meal and clothing)

F, CL, FF

SOUP VAN

Every night: 9 - 9.45pm

Runs from Waverley Bridge to Grassmarket and North Bridge, Edinburgh. (Tue - Fri they have woodwork, art, gardening and textiles 10am - 4pm)

ET, FF

ST. COLUMBA'S CHURCH

St. Vincent Street, Glasgow, G2

Sun: 7.30 - 9pm

ST. PATRICK'S CHURCH

North Street, Glasgow, G3 7DA

Thur & Sun: 8pm - 9pm

ST. SIMON'S CHURCH

Dunaskin Street, Glasgow, G11 6PG

Sun: 1.30 - 2.30pm

HEALTH / MEDICAL

EDINBURGH ACCESS PRACTICE (COWGATE CLINIC)

20 Cowgate, Edinburgh, EH1 1JX

0131 240 2810

Mon, Wed - Fri (closed on the morning of the third Wednesday of the month): 9am - 12.45pm, 1.45 - 5pm; Tues 9am - 12.45pm Health service for homeless people, including a general nursing and treatment room, mental health care, 10 GP sessions a week, as well as dental services two mornings a week. Also provides a chiropody service, occupational therapist, clinical psychologist and psychiatrist. A clothes exchange is available too

A, DT, D, FC, MS, MH, SH

GAMH HOMELESS SUPPORT PROJECT

123 West Street, Glasgow, G40 1DN

0141 554 6200

Mon - Fri: 9am - 5pm (4.30pm on Friday)

Practical support and advice for homeless people in Glasgow with mental health problems. Phone, write or just drop in

C, MH

OPTICIANS SERVICES AND SPECTACLES

20 Cowgate, Edinburgh, EH1 1JX

0131 240 2810

Every Fri: 9-11am

Free eye examinations and spectacles for all. NHS benefits not required for free spectacles - drop in or make an appointment (TAP Clinic)

MS

FC Foot care
IT Internet access
L Laundry
LA Legal advice
LF Leisure facilities

LS Luggage storage
MD Music/drama
MH Mental health
MS Medical/health services

HUNTER STREET HOMELESS HEALTH SERVICE

55 Hunter Street, Glasgow, G4 0UP

Mon - Fri 9am - 5pm

Hunter Street Homeless Services operates a one stop shop to meet the health and addiction needs of service users who are homeless and are the most vulnerable such as rough sleepers, those living in emergency accommodation and temporary accommodation.

A, D, FC, MH, MS, SH

SUPPORT IN MIND SCOTLAND

(formerly the National Schizophrenic Fellowship)

6 Newington Business Centre, Dalkeith Road Mews, Edinburgh, EH16 5DU

0131 662 4359

Mon-Fri: 9am-4pm

Support and action for people affected by mental illness (including friends and carers)

www.supportinmindscotland.org.uk
MH

HOMELESS PERSONS UNIT

If you can't find it here, it'll be on our website - www.thepavement.org.uk

LGBT

LGBT YOUTH

Advice for LGBT youth in Scotland
www.lgbtyouth.org.uk



STONEWALL HOUSING

Housing advice for LGBT people of all ages
020 7359 5767 (advice line)
(Mon, Thu, Fri 10am–1pm; Tue & Wed 2
–5pm) www.stonewallhousing.org

MISCELLANEOUS

COMMUNITY LEGAL ADVICE

0845 345 4 345, Nationwide
www.communitylegaladvice.org.uk
Mon–Fri: 9am–8pm; Sat: 9am–12:30pm
Free, confidential service, offering
specialist advice on housing,
benefits, tax credits, debt etc.
AD, BA, DA, H

EAVES

Helps victims of trafficking for prostitution
020 7735 2062

EDINBURGH CITY MISSION

Counselling and crossline helpline
0845 658 0045
Providing a listening service for anyone in
emotional crisis. Also offers face-to-face
counselling by appointment

GLASGOW RENT DEPOSIT AND SUPPORT SCHEME

3rd Floor, Crowngate Business Centre, 117
Brook Street, Glasgow, G40 3AP
0141 550 7140
Mon–Thu: 9am–4pm; Fri: 9am–3pm
AH, BA, C, IT, TS

GLASGOW STREET SERVICE

0800 027 7466

KEY

<i>A</i> Alcohol workers	<i>B</i> Barber	<i>CA</i> Careers advice	<i>EF</i> Ex-forces
<i>AC</i> Art classes	<i>BA</i> Benefits advice	<i>CL</i> Clothing store	<i>EO</i> Ex-offenders
<i>AD</i> Advocacy	<i>BE</i> Bedding available	<i>D</i> Drugs workers	<i>ET</i> Education/training
<i>AH</i> Accommodation/ housing advice	<i>BS</i> Bathroom/showers	<i>DA</i> Debt advice	<i>F</i> Food
	<i>C</i> Counselling	<i>DT</i> Dentist	<i>FF</i> Free food

Mon–Thu: 8am–11pm; Fri: 8am–5pm; Sat:
8am–3pm; Sun: 4–11pm
Street outreach team partnership between
Simon Community Glasgow and Barnados
Scotland

GLASGOW WOMEN'S SUPPORT PROJECT

31 Stockwell Street, Glasgow, G1 4RZ
0141 552 2221
Mon, Tues, Thurs, Fri: 10am - 4.30pm; Wed:
2 - 4.30pm Information, advice and initial
support for women who have experienced
sexual abuse

HELP FOR DEPRESSION

A comprehensive explanation of the
various approaches and treatments for
depression www.helpfordepression.com
MH

HOMELESS EDINBURGH

A comprehensive website containing
information about services in Edinburgh
including hostels, advice and support
centres. Also has information on over
8,000 services outside Edinburgh
www.homelessedinburgh.org

HOMELESS INFORMATION PAGES GLASGOW

Lots of useful information and advice on
homeless services in and around Glasgow
www.hipinglasgow.com

MESSAGE HOME HELPLINE

0800 700 740, 24 hrs daily

NATIONAL DEBTLINE

0808 808 4000

NATIONAL HOMELESSNESS ADVICE SERVICE

Readers can click on the section 'need
advice' www.nhas.org.uk
OPEN FILM CLUB
www.opencinema.net
FF, LA

POPPY

020 7840 7141
Helps women who have been
trafficked for sexual exploitation

RUNAWAY HELPLINE

0808 800 7070
For under-18s who have left home

THE SAMARITANS

08457 90 9090

SANELINE

(6–11pm)
0845 767 8000
Out-of-hours helpline for those
affected by mental health

SAY WOMEN ACCOMMODATION PROJECT

3rd Floor, 30 Bell St, Glasgow, G1 1LG
0141 552 5803
Provides support and counseling to young
women aged 16–25 who are homeless
or threatened with homelessness and are
survivors of rape or sexual abuse
AH, C, SH

<i>FC</i> Foot care	<i>LS</i> Luggage storage
<i>IT</i> Internet access	<i>MD</i> Music/drama
<i>L</i> Laundry	<i>MH</i> Mental health
<i>LA</i> Legal advice	<i>MS</i> Medical/health services
<i>LF</i> Leisure facilities	

SHELTER

0808 800 4444

Housing advice, 8am–8pm daily

SOUP RUN FORUM

For those using or running soup runs, or
just concerned with their work.
www.housingjustice.org.uk/pages/soup-runs.html

SURVIVORS UK

Mon, Tue & Thur: 7-10pm
020 7404 6234
Helpline for men who have
been sexually assaulted at
any time in their lives

UK HUMAN TRAFFICKING CENTRE

0114 252 3891



NIGHT SHELTERS

BETHANY HOUSE

12 Couper St, Leith, Edinburgh, EH6 6HH
Emergency accommodation for single
homeless people
0131 467 1010

A, AD, AH, BE, BS, D, F, L, LA

BETHANY SUPPORTED HOUSING

65 Bonnington Road, Edinburgh, EH6 5JQ
0131 553 1119
Ring First

CASTLECLIFF HOSTEL

25 Johnston Terrace, Edinburgh, EH1 2NH
For homeless people aged 16 and over;
accepts couples and people with pets
0131 225 1643

AH, BE, BS, L, TS

COUNCIL FOR HOMELESS YOUNG PEOPLE (CHYP)

171 Wilton Street, Glasgow, G20 6DF
0141 945 3003
Details at
www.queenscrossha.org.uk
Residential support for youngsters and
young, single homeless people

CRANSTON STREET HOSTEL

2 Cranston Street, Edinburgh, EH8 8BE
0131 556 8939
Temporary registered accommodation for
single homeless women. Although the
maximum stay is six months this can be
extended under certain conditions
www.homelessedinburgh.org

KEY

<i>A</i> Alcohol workers	<i>B</i> Barber	<i>CA</i> Careers advice	<i>EF</i> Ex-forces
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<i>AH</i> Accommodation/ housing advice	<i>BS</i> Bathroom/showers	<i>DA</i> Debt advice	<i>F</i> Food
	<i>C</i> Counselling	<i>DT</i> Dentist	<i>FF</i> Free food

CUNNINGHAM HOUSE

205 Cowgate, Edinburgh, EH1 1JH
For homeless people with additional
support needs around alcohol, drugs,
mental health and learning difficulties.
0131 225 4795
www.crossreach.org.uk
AH, BA

DUNEDIN HOUSE

4 Parliament St, Leith, Edinburgh, EH6 6EB
0131 624 5800
www.dunedin-harbour.org.uk

GOVANHILL WOMEN'S PROJECT

14 Polmadie Street, Glasgow, G42 0PQ
0141 423 5599
Works with single homeless women aged
over 25 from the Glasgow area. The
project is not suitable for women under
25 or those wanting to be accommodated
with a partner or with children in their care.
Ring first

GOWRIE CARE – CALEDONIA HOUSE

Gilmore's Close, Grassmarket, Edinburgh,
EH1 2HD
0131 220 5078
www.homelessedinburgh.org

GOWRIE CARE – ST JOHN'S HILL

1 St John's Hill, Edinburgh, EH8 9TS
0131 557 5502
Ring or drop in: Mon - Fri 9am - 2pm

LAURIESTON CENTRE

39 South Portland Street, Glasgow, G1 9JL
0141 429 6533

Open office hours only

A, AH, BS, F

THE MUNGO FOUNDATION – LONDON ROAD PROJECT

1920 London Road, G32 8XG
0141 778 1184
Works with 16-25 year olds who cannot
access mainstream accommodation.
(Open 24 hrs)
www.themungofoundation.org.uk

NUMBER TWENTY

20 Broughton Place, Edinburgh, EH1 3RX
0131 557 1739
Young single homeless women aged 16-
21 with support needs. Ring first (8am
- 11.30pm every day)

OPEN DOOR ACCOMMODATION PROJECT

7-12 Adelaide Street, Livingston,
Edinburgh, EH54 5HG
01506 430221
Young single homeless people aged 16-21
with a local connection to West Lothian
Ring first (8am - 8pm daily)
www.odap.org.uk

QUARRIERS STOPOVER

189 Pollockshaws Road, Glasgow, G41 1PS
0141 420 3121
For young people 16-25. Accommodation
is on the upper levels of a four-storey
building so not suitable for people with
physical disabilities
A, AH, C, D, ET
www.quarriers.org.uk

<i>FC</i> Foot care	<i>LS</i> Luggage storage
<i>IT</i> Internet access	<i>MD</i> Music/drama
<i>L</i> Laundry	<i>MH</i> Mental health
<i>LA</i> Legal advice	<i>MS</i> Medical/health services
<i>LF</i> Leisure facilities	

➔
**NIGHT
SHELTERS
continues
this way**

RACHEL HOUSE

503 Baltic Street, Glasgow, G40
4SG
0141 556 5465
Provides supported
accommodation for single/
pregnant mothers aged 16 to 25
and children up to ten years old

RANDOLPH CRESCENT HOSTEL

2 Randolph Crescent, Edinburgh, EH3 7TH
Supported accommodation for single men
and women from Lothian and Edinburgh
Abstinence Programme (LEAP)
0131 220 1607
Referral from LEAP on:
0131 456 0221

ROCK TRUST

55 Albany St, Edinburgh, EH1 3QY
0131 557 4059
Various activities and services for 16-25
year olds, including drop-ins, one-to-one
sessions and
Night Stop on referral.
www.rocktrust.org

SALVATION ARMY – ASHBROOK

492 Ferry Road, Edinburgh, EH5 2DL
0131 552 5705
Single homeless people who are eligible for
housing benefit

SALVATION ARMY – HOPE HOUSE

14 Clyde Street, Glasgow, G1 5JW
0141 552 0537
Referral by Glasgow City Council only
A, AH, BS, F

➔
**WORK /
TRAINING**

**SIMON COMMUNITY
– CASTLEMILK MEN'S
ACCOMMODATION PROJECT**

86-88 Arnprior Road, Castlemilk, Glasgow,
G45 9HE

Offers a group-living model of supported
accommodation to men who have
experience of long term homelessness and
are committed to addressing addiction
issues. Possibility of continuing support
after moving into own home. Referral from
social work or similar agency is required,
accepts men from all over Glasgow

0141 631 1798

www.glasgowssimon.org

STOPOVER (EDINBURGH)

40 Grove Street, EH3 8AT

0131 229 6907

Young single homeless people aged 16-21
with a range of support needs

Ring first

www.foursquare.org.uk

**TALBOT ASSOCIATION –
KINGSTON HALLS DIRECT ACCESS
HOSTEL**

344 Paisley Road, G5 8RE

0141 418 0955

Referral by Glasgow City Council only

AH, BS, C, DT, ET, F, L, MS, MH, SH

**TURNING POINT SCOTLAND –
LINK UP**

<i>A</i> Alcohol workers	<i>B</i> Barber	<i>CA</i> Careers advice	<i>EF</i> Ex-forces
<i>AC</i> Art classes	<i>BA</i> Benefits advice	<i>CL</i> Clothing store	<i>EO</i> Ex-offenders
<i>AD</i> Advocacy	<i>BE</i> Bedding available	<i>D</i> Drugs workers	<i>ET</i> Education/training
<i>AH</i> Accommodation/ housing advice	<i>BS</i> Bathroom/showers	<i>DA</i> Debt advice	<i>F</i> Food
	<i>C</i> Counselling	<i>DT</i> Dentist	<i>FF</i> Free food

112 Commerce Street, G5 9NT

0141 420 1929

A direct access service for homeless people
in crisis as a result of mental health, drug,
or alcohol problems

A, AD, AH, C, D, FC, MS

www.turningpointscotland.com

**HOMELESS
ORGANISATIONS**

GLASGOW HOMELESS NETWORK

An organisation working with and for
people affected by homelessness, offering
all our partners consistency, quality,
equality and integrity.

www.ghn.org.uk

0141 420 7272

WINTER SHELTERS

Please see our website for details.

WORK / TRAINING

BETHANY CHRISTIAN TRUST

65 Bonnington Road, Edinburgh, EH6 5JQ

0131 625 5411

Community Education programme with a
range of courses aimed at giving skills to
get back into work or volunteering

FF

**BETHANY CHRISTIAN CENTRE
(MEN ONLY)**

6 Casselbank St, Edinburgh, EH6 5HA

0131 554 4071

For homeless or vulnerable men with
alcohol or drug problems who wish to take
part in a work training programme

www.bethanyct.com

CA, ET

THE BIG ISSUE SCOTLAND

31 Queensferry St, Edinburgh, Midlothian
EH2 4QS

0131 225 6714

Employment and training

CA, ET

**GLASGOW SIMON COMMUNITY
– RESETTLEMENT TRAINING
SERVICE**

12 Commercial Road, Glasgow, G5 0PQ

0141 420 6105

Mon - Fri: 9am - 4pm

Runs short courses that help people look
at their choices, rights and opportunities
in settling down. Open to anyone over
16. Courses are organised on a rolling
programme and run between 10am and
4pm

www.glasgowssimon.org.uk

C, ET

EMMAUS GLASGOW

101 Ellesmere Street, Glasgow, G22 5QT

0141 353 3912

Provides accommodation and work for
homeless people

www.emmausglasgow.org.uk

AD, CL, ET, TS

YOUNG PEOPLE

GET CONNECTED

0808 808 4994

Free, confidential advice for young people
(under 25): 1–7pm daily



'Why yes, that seems quite reasonable, Oliver.
That can easily be arranged....'

FC Foot care
IT Internet access
L Laundry
LA Legal advice
LF Leisure facilities

LS Luggage storage
MD Music/drama
MH Mental health
MS Medical/health
services

NE Needle exchange
OL Outreach worker links
OW Outreach workers
SH Sexual health
TS Tenancy support